

CLIFTON COMMUNITY HEALTH SERVICES

Newsletter October 2021



Hello Everyone

As many of you would have now become aware, we recently received word that after almost 19 years in the position, our much-loved Director of Nursing, Mrs Heather

Chairman Andrew Douglas

Miller, has tendered her resignation from that role.

Given Heather's remarkable service to CCHS and the broader community over this time (and her additional 16 years on staff!), it was with mixed emotions that accepted her decision. We are, however, happy to report that Heather has agreed to remain on staff in a part-time capacity in the newly created role of Family Liaison Officer, which will see her remain an important contact point for our residents and their families, as she transitions to retirement in the longer term.

On behalf of the Board of Directors and the broader community, I should like to extend to Heather our most sincere thanks and gratitude for the truly dedicated and compassionate

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care she has delivered through her role as Director of Nursing; care which underpins our reputation within the local health industry.

In light of the above, we are currently seeking to recruit for our senior most nursing role and, while filling the 'big shoes' Heather leaves will not be an easy task, it does present an exciting opportunity for a suitably qualified candidate. To that end, Brad and Jacqui are keen to receive expressions of interest from applicants in the local community and further abroad, and we again thank Heather as she acts in the role until her successor is appointed.

While on matters clinical, I should also like to acknowledge the team for ensuring that we have now received an unqualified audit report in Nirvana Hostel. While the delivery of quality of care comes somewhat naturally for our people, the increasing compliance requirements involved in operations such as ours are never ending and require both constant attention and continual improvement by all concerned. So, sincere thanks to all involved in this achieving this result!

Our Director recruitment process is now well advanced and I look forward to sharing more news on that front in the near future.

Finally, as mentioned last month, our Annual General Meeting is scheduled for Wednesday 20 October and will be convened at the Clifton Senior Citizens Centre at 7.00pm. We look forward to welcoming as many people as possible to that meeting and to reporting on our organisation's great work over the last year.

Until then, thanks for your ongoing interest and support.

General Manager-Brad Jones



Thank you all for your ongoing support of our Community Health Services Cooperative.

I would like to echo the sentiments of Chairman Andrew

and wish Heather all the best with her retirement and thank her for her dedication to this fantastic organisation.

The recruitment process is underway and we hope to make some announcements within the next month or so, until then Heather will be acting Director of Nursing.

We remain on track to meet the various deadlines for full vaccination of all staff and volunteers. I want to again thank all of the team who went above and beyond to make sure that they were vaccinated on time. Offering protection to themselves, their families, our residents and patients. And the wider community.

The Check in QLD app is mandatory to enter our premises, please keep using it. For those without smart phones or those without coverage from a certain telecommunications provider, we have devices available to help you check in. Due to other onsite regulations I will also ask you to continue to use our sign-in books (in addition to the app) across the Hospital and Residential Aged Care.

Covid-19 vaccination is highly encouraged, please seek your own personal medical advice and do not delay.

Thank you all for your support as we made the difficult decision to implement fees for some patients within the Clifton Medical Practice. After a few teething issues the process appears to be going well, thank you for your cooperation.

Our AGM is coming up and an invitation has been extended to the community to come along and play a part in the operation of your own locally owned and operated, charitable, health service cooperative. I look forward to seeing you all there and to enjoy some hospitality afterwards courtesy of the Clifton CWA.

On this evening we will also farewell two long standing volunteer directors who are retiring from their roles. In preparation for this the Board has completed a skills gap analysis and have been advertising to fill the upcoming Board vacancies.

This month we are also farewelling our Lifestyle and Volunteer Coordinator, Jade Gilchrist, as she moves onto her next challenge, Jade has asked me to pass on a big Thank You to all the residents and staff of Clifton Community Health Services.

Also look out for our Clifton Country Week Activities coming up later in the month.

Have you seen the news that along with other Charities we are participating in "Play for Purpose" Purchase a ticket for \$10, nominate Clifton Community Health Services as your preferred Charity and we will get \$5 from each ticket sold and you can win some fantastic prizes.

https://new.playforpurpose.com.au/clifton-chs

Together we can continue to make a difference.

Regards,

Brad.

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This week, several residents went on the TRC arranged bus tour to visit the delights of the Toowoomba Carnival of Flowers. Thank you to the team that facilitated the day and provided the support and encouragement to enable it to proceed.



The Darling Downs Mens Group have come to sing for our CCHS residents once again. We are very happy to have them entertain us as always. Such gentlemen. Thank you Sirs.



380 People reached

Boost post

FRIDAY 15TH OCTOBER

Bush Dance: F.E. Logan Hall. 6pm. Ridgee Didge Bush Band. Lions BBQ & Coffee Van, Soft Drinks. Adults \$5, Under 12 free.

SATURDAY 16TH OCTOBER

Markets: King St. 8am to 1pm. Bookings 0408 722 645.

Iris & Rose Show: Senior Citizen Hall. Entries accepted 8am-10am, judging 10am to 12 noon. Open for public viewing from approximately 12:30pm. Gold coin entry. Info 0409 809 498.

Car Show & Shine: St Francis School Oval Tooth St. Entries 8am-9:30am. \$10 per car. Trophies & raffle. Open to public 10am gold coin entry. BBQ on site. Info 0408 180 181.

Steam Train Trip: Train to Clifton departs Warwick 9am - see website for details. Clifton to Greenmount trip. Leaves Clifton 12 noon return 1:30pm. \$30 adult, \$15 child, under 4 free. Book online at Downs Explorer or 4661 9788.

SUNDAY 17TH OCTOBER

Clifton & Nobby Garage Sale Trail: 8am-1pm. List of participating addresses available at Railway Station Info Centre. Bookings & Info 0418 790 083.

Family Movie Matinee: 2pm New Tivoli Theatre. Racing Stripes. \$5 entry pp

MONDAY 18TH OCTOBER

Clifton Dabblers Open Day: 10am-2pm.

TUESDAY 19TH OCTOBER

Clifton & Nobby Hotel Trivia Challenge:

Register at your local hotel by 12th October. 4 players to a team. \$5 per player. Prizes. 6:30pm for 7pm start. Info 4697 3303.

WEDNESDAY 20TH OCTOBER

Passion for Fashion: 12:30pm at Jam Factory. \$6 includes afternoon tea door prize. Info 4697 3558.

THURSDAY 21ST OCTOBER

Night Bowls: Names in 6:30pm for 7pm start. Prizes, raffles and supper.

SATURDAY 23RD OCTOBER

Clifton Race Day:

ROGRAMM

Clifton Recreation Grounds. 11am. For more info phone Maragret Cross 0487 176 203

OPEN ALL WEEK

Clifton & District Art Exhibition: 10am - 2pm. Clifton Library. Gold coin entry. Info 0429 176 511.

COMPETITIONS

Kids Colouring Competition Schools Decorated Window Competition Garden & Scarecrow Competition Entry form and address list at Railway Station Info Centre.

Thank you to our sponsors

Toowoomba Regional Council, Raff Hardware and David Littleproud.



Darling Downs Health



our operational services team



Darling Downs Health October 7 · Happy #OperationalServicesWeek

Today we celebrate our operational services teams who wear many different bats. They are



Clifton Vet Clinic

The Clifton Veterinary Clinic has serviced our community for nearly 15 years and has built a reputation on experience, quality service and community involvement.

Located next to the Clifton Courier, the Clifton Veterinary Clinic treats both large and small animals and now offers a *home care service* for your family pet.

From Spring Creek to Wyreema our vets are available to treat your pet or livestock in clinic,

on farm or at home with our 'Pet Taxi' service.

With experienced staff giving professional friendly service and caring advice all year around;

the Clifton Veterinary Clinic is the name this community trusts.

Check them out at warwickvet.com.au

