

Newsletter July 2021



Chairman **Andrew Douglas**

new financial year everyone.

As foreshadowed last month, The Board and Management team of two regular comprehensive strategic planning

sessions which assist in setting our direction for the year.

We have set ourselves a challenging list of strategic initiatives to try and grasp the opportunities, whilst meeting the substantial headwinds that we face as an organisation delivering health services and that, as an organisation, we cannot in a small rural setting.

Thank you to all the team who have played a part in the substantial work that has aone into the Nirvana Hostel Reaccreditation and the Clifton Medical

Inside this issue:

Facebook

Chairman Report General Manager 2 Finance Manager &HR Officer 3 **Lifestyle Coordinator** 5 **Lifestyle Calendar Covid-19 Vaccination** 6 **Christmas In July**

8

A warm welcome to the Practice Reaccreditation, Both processes, provided opportunities for continuous improvement across several aspects of our organisation.

In recent months our new Community Consultation Committee held its have now held the first inaugural meeting with some great feedback translating into further improvement ideas, I look forward to this committee meeting regularly and continuing to generate feedback on our services.

> It is timely to remind the community that all of our Board are volunteers who dedicate substantial amounts of time each month to the operation of CCHS exist without their dedication and willingness to participate in this unique health services cooperative.

August 7th 2021 is Aged Care Employees day and I would hope that everyone would join with me in thanking our tremendous team who each day continue to deliver outstanding levels of care to the elders of our community against the backdrop of funding constraints and the global Covid-19 Pandemic. THANK YOU

Until next time, stay safe.

Regards, Andrew

General Manager-Brad Jones



Thank you to those who donated to our year end fundraising appeal, every dollar counts as we continue the battle to maintain and expand the health services that we offer for our small rural community

The Check in QLD app will be mandatory to enter our premises from Friday 9th July, please assist by complying. For those without smart phones or those with coverage from a certain telecommunications provider, we will have devices available to help you check in.

In the case of the Hospital and our residential aged care settings I will have to ask you to also continue to comply with our entry log as we cannot access any data from the Check in Qld App in the event of an onsite emergency or incident. We are working on ways to make this process as easy as possible. Please also keep up with the temp checks, hand hygiene, influenza vaccination requirements as well as staying abreast of the changing Covid-19 hotspot and exposure site declarations.

Covid-19 vaccination is highly encouraged, please seek your own personal medical advice and do not delay, it was great to see 101 year old Joffre getting his vaccination at the Clifton Medical Practice. With Staff vaccinations, the Federal Government has unfortunately not delivered on it's promise to provide in reach vaccination to our team, At the time of writing we have approximately 38% vaccinated with at least one dose through their own efforts and the efforts of our own Clifton Medical Practice. We now have a mandatory deadline of September 17th 2021 for all staff to have had at least their first Covid-19 vaccination.

With Nirvana Hostel we have received our reaccreditation certificate and are following a notice to remedy program to complete the improvements required under the process.

The Medical Centre have also been through a recent reaccreditation process, A very positive

experience was reported and we await the final report. Thank You to all the patients who completed one of our patient surveys as part of the procedure, it was great feedback and we are in the process of implementing some improvements as a part of this process.

I wish to again remind everyone across the complex that you are active participants in your health and care journey, the best outcomes are achieved when you actively work with us in partnership and there is an open invitation to participate in care planning, case conferences, assessments etc and that individual care plans are accessible by all residents and their approved representatives.

A few changes to the dates of the Christmas in July parties, Covid-19 permitting, I hope to see you there. RSVP's closing soon. If you are able to help with the loan of a Christmas Tree for a few days, please contact the team.

Thank you To the Clifton Community Op Shop for their support towards the purchase of a new patient assistance hoist.

To paint the financial picture of the last 5 years, wages have risen 16%, govt funding for our services has risen by just 5%. On the 1st July 2021 wages rose again by an additional 2.5% with another .5% for the superannuation increase, govt funding was indexed by 1.1%. The sums do not add up with over 70% of residential aged care facilities (particularly in rural areas) now loosing money. The budgetary measure recently announced do not do nearly enough to address this imbalance. Your Board and Management team continue to explore every avenue with regards to the long term sustainability of our unique rural health services cooperative.

Together we can continue to make a difference. Regards, Brad.

Human Resources Officer— Jacqui Tini

Clifton Community Health recently welcomed a new Human Resources Officer to the team.

Jacqui Tini brings to the team 25 years of in-house generalist Human Resources experience in the local government, education, financial services and community sectors.

Whilst new to the health and aged care sector Jacqui is passionate about helping others meet the expectations of their roles in a positive working environment.

Jacqui will work closely with the leadership team across Clifton Community Health with a focus on embedding human resources practices that support all team members to provide the best quality and care service to our clients.



Finance Manager—Louise Shaw

Happy New Year! That's a new financial year of course, which means the finance and administration team is buzzing with preparations for year end audits and reporting while also budgeting for the year ahead.

After a successful transition in accounting software earlier in the year we are keeping the technological ball rolling and are now transferring to new payroll software in early July. This will further improve time efficiencies for the whole CCHS team and modernise our procedures.

I hope everyone is enjoying these crisp, fresh winter mornings! Stay safe and warm.

Regards,

Louise.



Lifestyle Coordinator— Jade Gilchrist



Hi everyone,

We have been busy preparing for the Christmas parties in July to have an opportunity to have families to attend that missed out at Christmas time.

Lifestyle & Volunteer Coordinator—Jade Gilchrist

However due to not receiving many RSVPs we will reduce the party to two days instead

of three. We still hope to have a wonderful day for those who have responded and are coming. We have introduced a new game for Mondays and look forward to your feedback. Bingo and Hoy being the favourite of many residents we have added a new game with a similar structure and hope you will enjoy this addition to the program.

There will be a few days in July where scheduled COVID clinics will be using the DT building so we will run Bingo in Nirvana instead.

Tillberry Green Entertainers have been busy working on some new songs to play for everyone at the Christmas Party and we hope you will enjoy them.

We will just have our fingers crossed that we can have our parties and not be bothered by COVID.

Hope to see you there,

Jade

Regards, Jade

Lifestyle/Volunteer Coordinator



Rest in Peace

Myra

Thinking about becoming a volunteer?
Call Jade 4697 3499

Lifestyle Award WINNER

The winner of the Lifestyle Award for July is Gail Haggerty

For the lovely wall art in Sunflower making everyone's day a little brighter.



Morning Activities 9:40am -11:40am Afternoon Activities 1:00pm-2:15pm



July 2021

Mon	Tue	Wed	Thu	Fri
· GHRIST	BOOK NOW BIR	Stanley 15th 1 Stanley 15th 10am One to One 10:30am Judith play 15th 10:30am Judith play 15th 10:30am Judith play 10:30am Jud	I 9:10am One to One 10am Social Morning Tea 10:30am Judith plays 1pm Activities in NH	2 9:10am One to One 10:00am Social Morning Tea 10:30am Bingo 1pm DT Documentation
5 9am Catholic Church 10am Social Morning Tea 10:30am Crosswords 1pm DT Planning Meeting	6 9:10am One to One 10am Morning Tea 10:30am Hoy 1pm Activities in NH	7 9:10am One to One 10:00am Social Morning Tea 10:30am Lynelle plays 1pm Pool in DT room	8 9:10am One to One 10am Social Morning Tea 10:30am Holz's plays 1pm Activities in Nirvana	9 Covid Clinic No activities in DT Building Bingo in Nirvana
12 9:10am One to One 10am Social Morning Tea 10:30am Indoor Bowls 1pm One to one	13 9:10am One to One 10am Morning Tea 10:30am Hoy 1pm Gardening Club 2pm Tai Chi in Sunflower	14 9:10am One to One 10:00am Social Morning Tea 10:30am Trivia 1pm Pool in DT room	15 9:10am One to One 10am Social Morning Tea 10:30am Grace plays 1pm Activities in Nursing Home 2pm Tai Chi in Sunflower	16 9:40am Tai Chi for well being 10:00am Social Morning Tea 10:30am Bingo 1pm DT Documentation
19 9:40am Tai Chi 10am Social Morning Tea 10:30am Word games 12pm Event Planning	20 9:10am One to One 10am Morning Tea 10:30am Hoy 12pm Event Planning 2pm Tai Chi in Sunflower	21 9:10am One to One 10:00am Social Morning Tea 10:30am Armchair Travel	9:10am One to One 10am Social Morning Tea 10:30am Ken plays 12pm Event Planning	9:40am Tai Chi for well being 10:00am Social Morning Tea 10:30am Bingo 1pm DT Documentation
26 Event set up No activities Anglican Service in Nirvana	27 Christmas Party Nirvana, Hospital & Vedette Villas	28 Christmas Party Nursing Home & Sunflower	Event pack up No activities	30 9:40am Tai Chi for well being 10:00am Social Morning Tea 10:30am Darling Downs Men 1pm DT Documentation

Subject to change without notice



We are a COVID-19 vaccination clinic

Talk to reception about when you are eligible to receive your vaccination and to make an appointment.

To keep up to date with the latest progress, and to ensure your information is reliable, visit health.gov.au/covid19-vaccines





Clifton Community Health Services are pleased to host the

2021 Christmas in July Parties

Nirvana, Hospital & Vedette Villas Tuesday July 27th
Sunflower Lodge & Nursing Home Wednesday July 28th

Raffle tickets will be for sale at the door \$2 each or 3 for \$5

WHERE: Diversional Therapy Room.
START: 11am with lunch at 12 noon

Throughout the morning there will be chances to win prizes

Live entertainment provided by Tillberry Green Entertainers







SUPPORT LOCAL

and send some love to your

community hospital

before 30 June

DONATE TODAY

www.cliftonhospital.org

TAX APPEAL '21





Clifton Courier

July 7 at 5:09 PM · 3

What better 'champion' would you want for a cause ?? Our special centenarian Joffre Bell rolled up his sleeve for his first AstraZeneca 'jab' last week - head to page 4 of today's edition of the Courier to read words of encouragement from both Brad Jones (General Manager, Clifton Community Health Services) and and this local legend... #wereallinthistogether #welovekeepingyouinformed #wedontlovecovid19

Brad Clifton shared a post.

Could you lend us your Christmas Tree Please?





Clifton Courier

One of our well-known local centenarians (+1 year) is recovering well from a recent operation and has been out and about again - and scoring another medal for his efforts! Joffre Bell recently attended the RAAF Base at Amberley to take part in the annual Bomber Command Commemoration ceremony and was later awarded a 'Governor of Queensland' medallion. You can read all about it on page 7 of today's Courier and catch up on loads of other news including some Wattles wins, Victoria Hill QCWA 60th Birthday celebrations and a great start to the 2021 Polo Season. It's sure is the weather for cosy-ing up with a good read! #welovelocalheroes #welovelocalevents #welovelocalneroes #welovelocalevents #welovelocalevents